

New Training Courses

Delivering
Supporting
Achieving

“At ODS we pride ourselves on helping clients to translate national policies into workable actions on the ground. Our new training courses will do just that.”

Carol Brooks
Joint Managing Director
ODS

Organisation Development Services are pleased to announce a series of new training courses for the public sector to develop key skills in **workforce planning, community engagement and building business relationships**.

Hosted at our contemporary urban training suite in **Manchester**, each course will provide delegates with strategic knowledge, practical tools and network opportunities.

The courses are open to all public sector organisations including **local government and NHS Primary Care and acute trusts**. ODS can help you and your team develop the skills needed to achieve your **workforce planning** agenda, successfully **engage with the communities** you represent and play an effective role in achieving **World Class Commissioning**.

Workforce planning

18th & 19th May 2009

The module will:

- Introduce participants to the ODS Population Centric approach to workforce planning.
- Enable application of the approach to participant's own workforce priority areas.
- Deliver practical experience in using the approach and training to facilitate use within their own organisation.
- Clarify the change management process required for successful workforce planning.

Community engagement

16th & 17th June 2009

The module will:

- Enable participants to use new and innovative communication consultation and engagement approaches and techniques, including social marketing tools.
- Provide knowledge and practical skills in using these techniques to build effective and meaningful engagement with patients, stakeholders and the wider community to deliver World Class Commissioning.

Business relationships

15th July 2009

The module will:

- Deliver an informed understanding of organisations, their operating environments and the need to build and sustain effective business partnerships and working relationships.
- Enable participants to improve their effectiveness in working with and influencing others, inside and outside their own organisation.
- Deliver knowledge of the factors that can influence behaviour, motivation and commitment in times of change.

Booking Form: ODS Training

	Date	Cost	Tick
Workforce planning	18th & 19th May 2009	£300	<input type="checkbox"/>
Community engagement	16th & 17th June 2009	£300	<input type="checkbox"/>
Business relationships	15th July 2009	£150	<input type="checkbox"/>
Book all three modules and receive a £50 discount	As above	£700	<input type="checkbox"/>

Name	
Job title	
Employer	
Employer's address	
Postcode	
Contact telephone numbers	Work
	Other
Payment method <i>(please tick preferred method of payment)</i>	
Invoice to:	<input type="checkbox"/> Cheque <i>(to be enclosed with application)</i> <input type="checkbox"/> Invoice employer
Name	
Address	
	<p>Our contemporary urban training suite is situated within our offices in the Piccadilly area of Manchester (5 minutes from Piccadilly train station).</p> <p>Lunch and refreshments are provided for all our courses in our relaxed breakout areas.</p>

Please complete and return to ODS at the address below, fax to 0161 237 1540 or send electronically to training@odsuk.com. For further information please telephone Stuart Taylor on 0161 236 6733

